

# Installing Emsisoft for the First Time

## Step 1

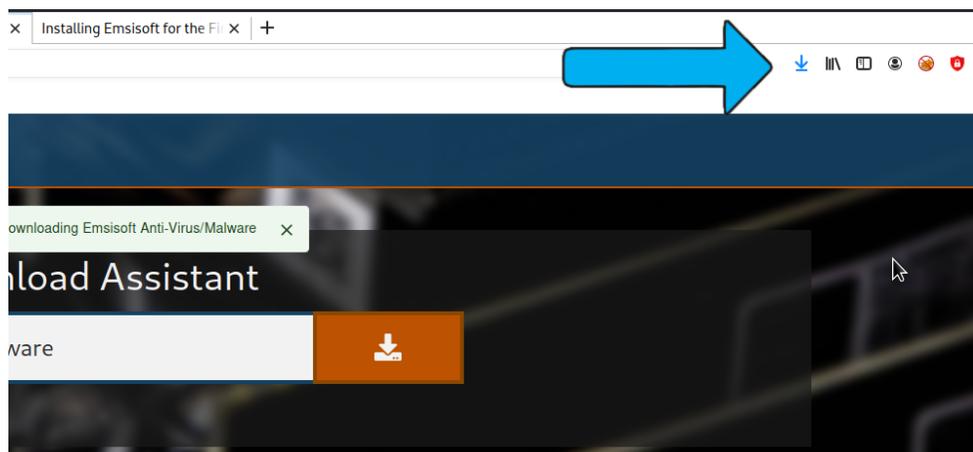
The first step to installing Emsisoft is getting the installer. If you do not have the installer it can be found at the following link.

[Emsisoft Installer](#)

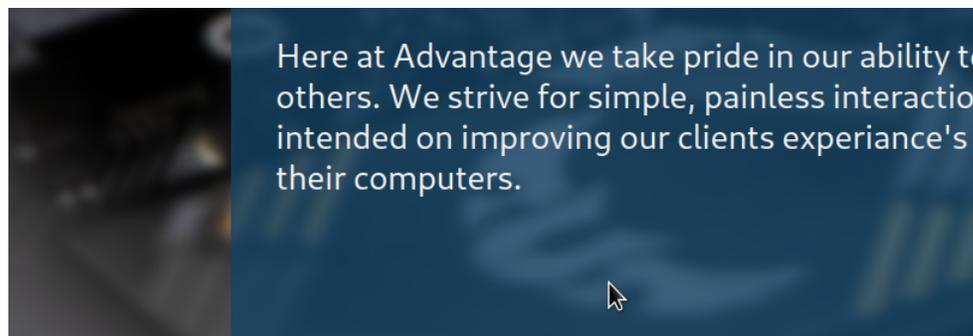
Clicking the link above should automatically start the download.

## Step 2

Once the Emsisoft installer has been downloaded to the machine, we should be ready to begin the installation process. This can be done by 'double-clicking' the application that appears in the bottom left, or upper right hand corner of the web browser.



If using Firefox or Microsoft Edge you should see the download in the upper right.





If using Google Chrome you should see the download in the lower left.

### Step 3

Launching the installer may trigger a permissions window to pop up, ensure you click 'yes' to allow the installer to load Emsisoft onto the computer. If you do not wish to have Emsisoft install at this time you can select 'no' and return at a later point-in-time. After this verification window closes upon clicking 'yes' you should get a new window showing the status of the installation process. This should show the 'downloading' stage and the 'installation' stage.



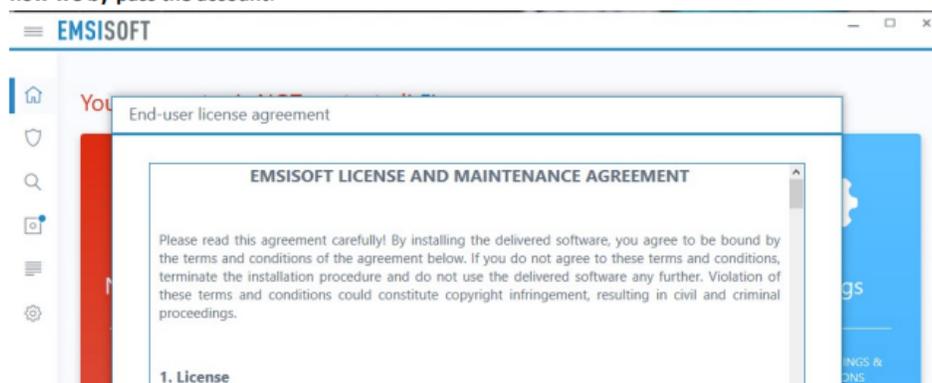
Above is what we see first, below is what we will see after the program is downloaded

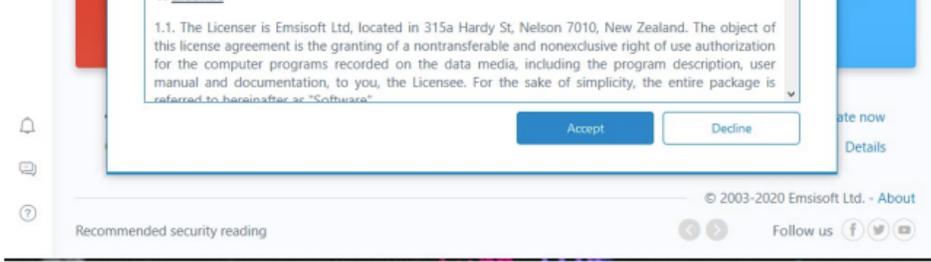


### Step 4

After the windows from Step 3 finish, you should see them close and a new window appears. This new window is where we will enter the 'License' key, but before getting to that you must first accept the terms and agreements presented by Emsisoft.

how we by-pass the account.



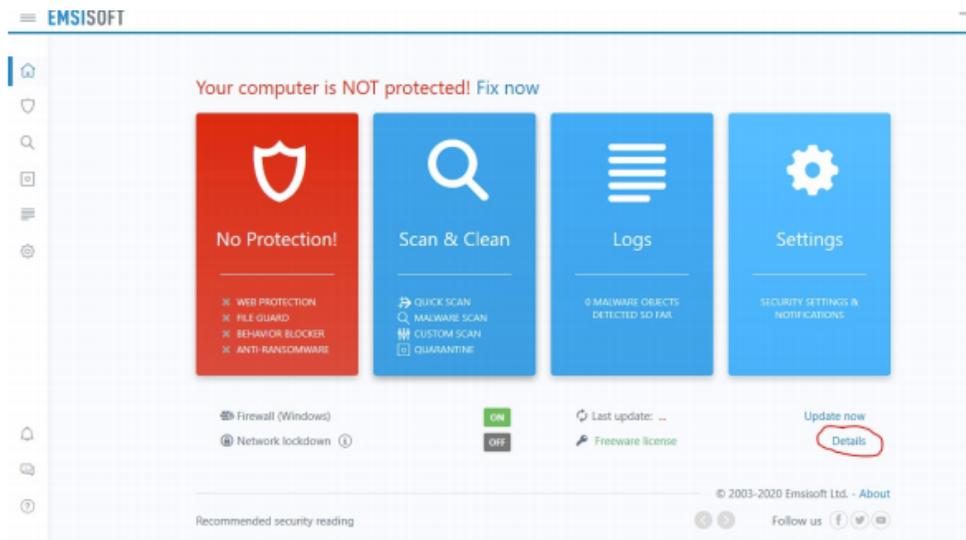


Once the License agreement is accepted you should then be presented a new window containing the option to sign in. If you wish to skip the sign in step you can press 'enter a license key' in the bottom right corner of the window. When pressed you should be given a field to enter the key into. The key entered here will be a 12 character long key with the format XXX-XXX-XXX-123.

A screenshot of a "Log in" window. The window title is "Log in" with a close button (X) in the top right corner. The main text says "Please log in with your Emsisoft user account to select a different license." Below this are two input fields: "Email" and "Password" with a toggle icon. There are links for "Sign up" and "Forgot your password?". A large blue "Log in" button is centered. Below the button, it says "By proceeding, you agree to our Terms of Service". At the bottom left is a "Proxy" link, and at the bottom right is a blue "Enter key" button, which is circled in red.A screenshot of a "License key" window. The window title is "License key" with a close button (X) in the top right corner. The main text says "Please enter your full version license key:". Below this is a text input field with the placeholder text "License key". At the bottom is a large blue "Next" button.

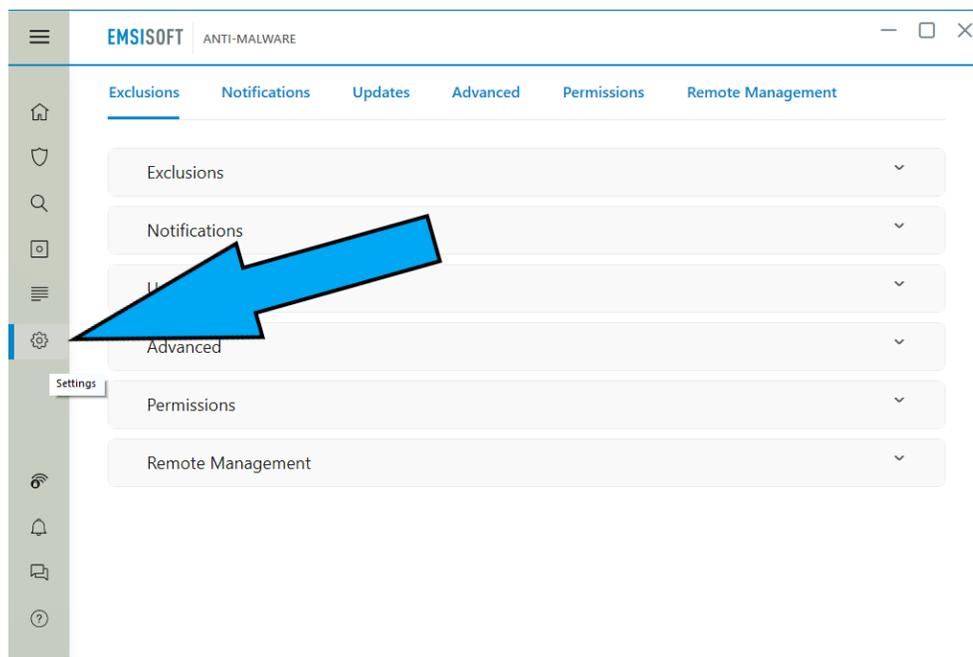
## Step 5

With the key entered you should be redirected to the applications 'home' screen, and in most cases a software update will be underway. If the application is updating you may notice the first box is yellow. This should change back to green once the newest version is installed.

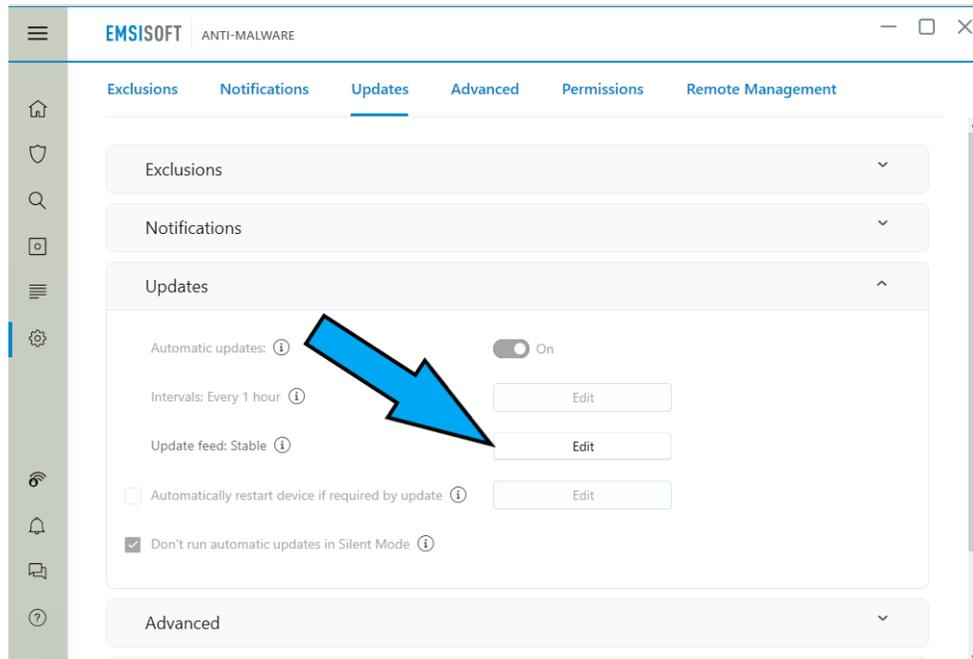


## Step 6

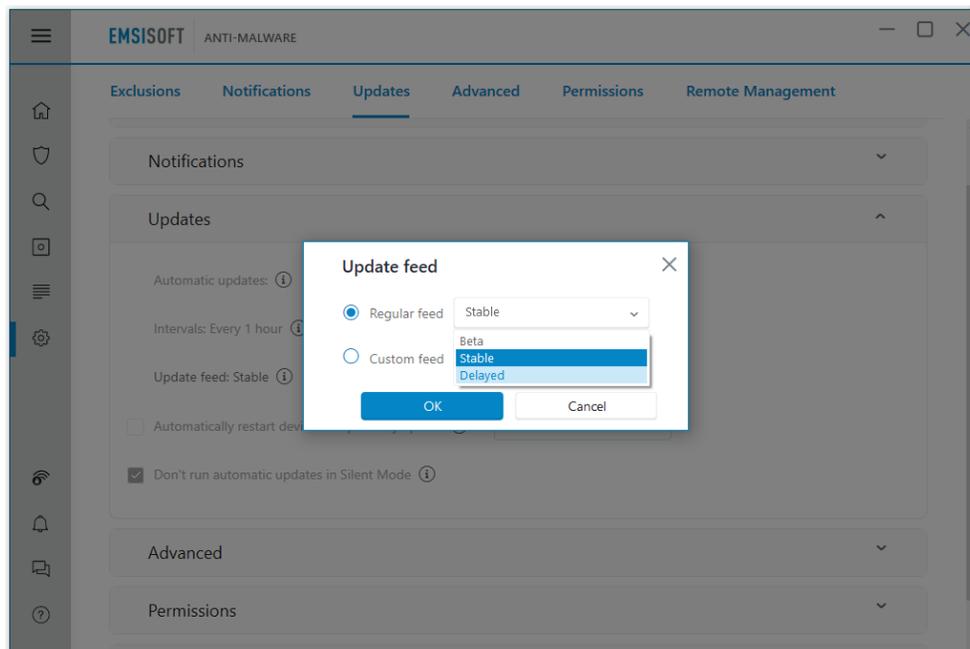
The final step to installing Emsisoft is ensuring the update feed is set to delayed. This will ensure only known working versions of Emsisoft is installed and help mitigate the amount of errors seen from the program. To begin, select settings on the left hand side of the window.



Once inside the settings window, navigate to the updates dropdown. Here you will find the option to change the "update feed" to delayed. To do so click on the "Edit" button to the right of update feed.



In the dropdown menu, change the select feed to delayed



Once finished ensure you select okay to close out of the update feed settings menu

Once the changes have been made you should now see that it says "delayed" next to the update feed



Notifications

Updates

Automatic updates:  On

Intervals: Every 1 hour

Update feed: **Delayed**

Automatically restart device if required by update

Don't run automatic updates in Silent Mode

Advanced

Permissions